

(Rev. 10-01-1999)

FEDERAL BUREAU OF INVESTIGATION

Precedence: PRIORITY

Date: 09/12/2001

To: Director

Attn: ITOS - SIOC b6
b7c

From: Chicago

Command Post

Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted] jl

Case ID #: 265D-NY-280350-CG (Pending)

Title: TWIN TOWER BOMBINGS
OO:NY

Synopsis: Summary EC with significant time line activity reported in captioned matter.

Enclosure(s): Copies of Rapid Start Time Line entries for the period of September 11, 2001 through 10:50 a.m. on September 12, 2001.

Details:

SEPTEMBER 11, 2001

8:45 AM At approximately 8:45 a.m., SA [redacted] received a phone call from [redacted] employed by GTE Airfone, 2809 Butterfield Road, Oakbrook, IL. [redacted] he was relaying information from GTE Airfone employee [redacted] [redacted] was currently talking to a passenger on United Airlines (UA) Flight 93 which had left Newark, NJ at 8:00 a.m. and was traveling to San Francisco, CA. Passenger identified himself as Todd Beamer from Cranberry, NJ who advised his flight was just hijacked by three Arab individuals, two of whom had knives and one had a bomb strapped on his person. At this time [redacted] advised the call had been received at GTE Airfones, Oakbrook, IL office via a cell relay near Pittsburgh, PA. At approximately 9:15 a.m. [redacted] advised he was putting Jefferson on the phone and that a patch of Beamer's phone call to SA [redacted] was ready. Instead of patching Beamer's call, a party line call ensued in which [redacted] The New York State Police was currently on the phone with whom he believed was the [redacted] of UA Flight 93 passenger Jeremy Glick. The [redacted] was relaying information her husband was currently obtaining from Glick. Glick according to Noonan

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REQ. #35-13

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described one of the three hijackers as having a red box which was described as a bomb, and the others had knives. [redacted] was also told by Glick [redacted] that the passengers had decided to rush the hijackers. [redacted] asked Beamer the location and number of passengers. Beamer advised there were 10 passengers in the front of the plane, 27 passengers in the back and five flight attendants. Beamer also believed the plane had changed course and advised one or all of the hijackers had entered the cockpit, locked the door and pulled the curtain. [redacted] advised some screams were heard from Glick's phone and then things were quiet, and no noise was heard except what appeared to be background noise. No further contact with Glick or Beamer was reported; and at 9:36 a.m. both [redacted] [redacted] stated they lost the phone calls.

All area airports contacted and requested to report suspicious activity to FBI Chicago Command Post.

9:30 AM [redacted] taking flight from Atlanta to Chicago. A white female sitting in 22E lives in Atlanta, visiting Chicago found a diary in garbage can in Atlanta Airport. Last entry in diary stated 'Allah Will Be Served'. Female put diary on Air Tran Counter in the Atlanta Airport. [redacted] took Flight 26, 7:30 p.m. non-stop arrived Midway 8:30 p.m.. Lead set for Atlanta for follow-up interviews.

10:00 AM [redacted] a Gets Line Account # for us to Use:
1+710-627-4387, PIN # 913823087280 = Destination Number.

10:20 AM United Airlines reported passenger Peter Hanson (Flight 175) called [redacted] Bridgeport, CT while the plane was still on the ground. Hanson called using a cell phone. Hanson told [redacted] he had just seen a stewardess shot. [redacted] called United Airlines Call Center, Dickinson, ND after he saw on TV what had happened in New York City. The customer Service [redacted] at work, [redacted] at home. [redacted] Hanson Families interviewed.

10:44 AM [redacted] was on a Yahoo chat from Sunday 9/9/2001, called Jewish Chat Room. She has noticed an increase of threats. Sunday night - a Muslim screen name typed - in the next 48 hours, you Jews will be brought to your knees. [redacted] computer is [redacted]
[redacted] Lead Pending.

10:45 AM SS [redacted] advised 2 flights crashed into (WTC) (UAL FL 175 Boston to LA) (UA FL 93 Newark to SF)

10:59 AM United Airlines Flights #175 and #93 manifests obtained by FBI Chicago CP - 5 Muslim names on UA FL 93 manifest, 6 Muslim names on UA FL 175 manifest.

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11:01 AM SSA [REDACTED] Chicago-NRA advised that United Airlines has 30 inbound International Flights with no place to land. SIOC notified

11:10 AM [REDACTED] (F) advised Chicago Police Department (CPD) that several Arabs were at U-Store-I, 4995 Elston, Chicago, with a converted school bus and a truck and were either loading or unloading boxes approximately 10 inches X 5 inches. [REDACTED] unsure if they were unloading or loading boxes in bus and/or truck. [REDACTED] interviewed, security video tapes being duplicated and reviewed.

11:15 AM FBI Chicago personnel dispatched to City of Chicago Emergency Operations Center, FEMA Regional Operations Center, United Airlines (UA) Command Post, And UA Reservations Center.

11:20 AM FBI Chicago ERT Teams 1 and 2 requested to be deployed to Pennsylvania.

11:25 AM SA [REDACTED] relayed info that [REDACTED] a UAL reservationist advised he received a phone call from an unidentified female who said she received a cell phone call from her husband who was on Flight 93. The husband said they were taken over by Terrorists. A Flight Attendant was stabbed and they weren't going to make it.

11:26 AM Caller's niece converted to Islamic Faith when she married [REDACTED] (LNU) 6 yrs ago, niece is [REDACTED] but now has an Islamic name, unknown. [REDACTED] Per [REDACTED] other niece, [REDACTED] attended a week long meeting last week in NYC - of 'Brothers'. [REDACTED] fought in Afghan War and is an Extremist, unemployed, US Citizen, From VA. She is afraid [REDACTED] is involved in WTC. Interviews conducted, Leads set for Wisc. and NY Offices.

11:41 AM Caller received Long Distance cell phone bill yesterday. It had over 250 calls to Saudi Arabia. He got the cell 3 weeks ago. Has not used Long Distance. main number called was [REDACTED] Cell phone co. is Star Network and Communications, 1 World Trade Center, Suite 2455, Long Beach, CA 90831. For info, nobody at cell company picking up (Answering) business phone today. [REDACTED] Follow up with cell phone company pending.

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11:45 AM Various Federal, State, and local agencies provide representation at FBI Chicago Command Post (CP). These agencies include US Marshals, US Secret Service, ATF, INS, Customs, US Postal Inspectors, Department of Defense, [] State of Illinois Governor's Office, and Chicago Police Department.

11:50 AM United Airlines provided flight information regarding their flights attacked/hijacked today.

United believes Flight UA 175 has crashed in New York City. Earlier Today, United Confirmed:

UA 93, Boeing 757 Aircraft, Departed From Newark, NJ, 8:01 local time bound for San Francisco, With 38 passengers on board, 2 pilots, 5 flight attendants. aircraft crashed near Johnstown, PA.

UA 175, Boeing 767 Aircraft, departed from Boston at 7:58 local time, bound for Los Angeles, with 56 Passengers Onboard, 2 Pilots, 7 Flight Attendants. United confirmed loss of this aircraft. United Dispatching Team to Johnstown, Pa, ASAP, to assist w/investigation and provide assistance to family members and the authorities and mobilized resources to assist FBI ET AL. United contact number 1-800-932-8555. Website: www.united.com.

11:50 AM SSA [] provided UA flight attendant employee sheet, Sandra Bradshaw, who was on UA Flight 93 today. She called [] from the plane during Flight Under Siege. [] has information to provide about hijackers. Interview completed.

11:50 AM [] was on a Continental Airlines Flight yesterday (9/10), The Flight (# unknown) left O'Hare at 1:00 p.m. direct from Newark. [] An Arabic male (30-40 years old) was sitting next to him. [] saw a wallet with Canadian currency in the Arabic male's hand. The Arabic male was carrying an orange backpack. This Arab male was sweating heavily and was very upset when this flight was delayed and said ee must make a connecting flight for Dulles. The Arab male was approximately 5'9, very heavy and 30-40 years old. Lead set to interview passenger - identified as []

12:04 PM [] CPD, located at 7601 S. Lawndale, Comed Building. She has with her a witness, [] over the road truck driver who overheard two individuals with turbans, last night, having a conversation regarding driving a truck downtown and then leaving. [] is with [] awaiting interview. Conversation took place believed to be I-294 & 79th St. Interview with [] completed.

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12:38 PM [REDACTED] he and his boss, [REDACTED] were at the Hilton Towers, Chicago, IL, last Tuesday, 9/4/2001. This Hilton is located off of Michigan Ave. [REDACTED] while in the lobby a man who looked Iranian tapped his boss on the shoulder and said to him something bad is going to happen then left. The Hotel Desk Clerk then told both [REDACTED] that they had his hotel reservation info on file. The Iranian also had a backpack with him at this time. Follow-up Pending.

1:04 PM [REDACTED] was returning from Kentucky, 7/14/2001, Via Greyhound. Two Arabic passengers on bus were reviewing flight manuals. Passengers claimed to be on their way to Flight School. [REDACTED] did not believe they were old enough or professional enough to be attending any type of training. Follow-up interview completed.

1:34 PM Complainant called to report that CG Police [REDACTED] 20th District - CPD, 312-744-8330 (Pax 3203) received a call from Portuguese speaking male of Jewish descent named [REDACTED] (LNU) earlier during evening of 9/7/01. Due to his limited command of English, [REDACTED] was referred to an interpreter [REDACTED] from Language Line Company, 1-800-874-0271 (Code 6801). [REDACTED] She reported that [REDACTED] explained that he works with an Iraqi gentleman only referred [REDACTED] who told him that he was in possession of many forms of Bombs and Explosives and that when he retires from their employment at Richard Wolf Medical Instruments, he plans to place destruction devices in different public departments before de departs U.S.A. Complainant advised that he talked with [REDACTED] The Interpreter, who informs that if necessary - her agency has capacity to check phone information for trace - to verify telephone number [REDACTED] (LNU) who gave contact [REDACTED] (SA [REDACTED] Sq CT-2). Follow-up pending.

2:02 PM SA [REDACTED] United Airlines identified an employee (United) from Boston, who checked in Hamed Alghamdi, Hamza Alghamdi, Marwan Alshgħħi And Mohald Alsħeħri, onto Fl 175 (Boston to LA). Employee name [REDACTED] United Airlines Employee [REDACTED] She is based in Boston. Request that Boston interview [REDACTED]

4:11 PM CPD has received bomb threat to Sears Tower. Caller has made several prior calls. Male, Middle Eastern Accent. Call came from (630) 337-0133, at 16:04. CPD requesting FBI Agent attempt to ID subscriber info for this number. Subscriber to that number is Environetx in Itasca, IL. Phone reported lost/stolen and

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service terminated except for 911 calls. Court order applied for cell site locations.

Threat against Sears Tower - Additional information provided by CPD 911 Center - Callers name [REDACTED] (Phonetic), says he is part of Group Osa Bin Laden. Caller says 747 Flight #205 at 7:00 p.m. is the next to go down.

4:40 PM Grainger employee came to work morning of 9/11, distraught, told 2 female employees he had received call from his wife's family in Jordan 9/10, telling him of today's events. Follow up interviews of employees pending.

7:00 PM Web Site, Alt.fan.unabomber, Contains message of FC (Freedom Club) claiming responsibility for attacks. Website checked, not pertinent.

10:15 PM SA [REDACTED] spoke with Flight Attendant [REDACTED]
[REDACTED] for Continental Airlines, re a [REDACTED] who had been in her graduating class from Continental Flight Attendant School. [REDACTED] in 1999, she [REDACTED] were working together on flight when he made several anti-American statements which made her uncomfortable. [REDACTED] was fired from Continental sometime after the flight in 1999, and was subsequently hired by UAL as a Flight Attendant. Springer believes Mubarak is still a Flight Attendant with UAL. [REDACTED] was fired from Continental after an argument he had with another Flight Attendant. [REDACTED] lives in Florida, but his address is unknown. [REDACTED] believes [REDACTED] maybe from Jordan. Interview with [REDACTED] pending.

11:03 PM Caller noted that Vin-American Israeli Shipping Co. moved out of the WTC on 9/1/01. She believes the timing of the move lends suspicion that the company may have had prior knowledge of terrorist incidents. Caller is familiar with company from personal business dealings. Lead set for NY Office.

11:15 PM SA [REDACTED] received the following info from Security at O'Hare: a Station Manager at United Airlines in Miami contacted UAL Headquarters in Chicago regarding info received from a UAL Customer Service Rep in Miami. The Service Rep (Name Unknown at this Time) recalled a passenger who inquired about a One Way Ticket originating out of Miami to Boston to Las Vegas. The passenger, [REDACTED] specifically was interested in a Flight on a 767 which flew that route. It is not clear at this time when the ticket was purchased, but it was a United Airlines ticket purchased through an American Airlines (AA) Outlet. The ticket has an AA locator Number, FMSBUS. [REDACTED] also

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purchased a United Airlines ticket for a flight originating out of Miami to Chicago to Jordan for 9-10-2001. SA [redacted] from the Dallas FBI Office [redacted] is currently tracking down the AA Locator Number with AA Headquarters in Dallas. Additional info received from [redacted] Locator Numbers are dropped from the system after 3 days and automatically flushed to a subcontractor who puts the info on microfiche. The microfiche is then returned to AA. 7 Days later for storage. [redacted] is attempting to obtain the info now. The Locator #1A questioned has been dropped from the system but AA is not sure when that occurred.

11:25 PM, SA [redacted] relayed info that [redacted] a UAL reservationist advised he received a phone call from an unidentified female who said she received a cell phone call from her husband who was on Flight 93. The husband said they were taken over by Terrorists. A Flight Attendant was stabbed and they weren't going to make it.

SEPTEMBER 12, 2001

12:20 AM U/A Received Call at 12:20 AM, via Media Crisis Line. An American Airline employee, [redacted]

[redacted] at Tulsa Airport for American Airlines. [redacted] the 767 aircraft involved in crash spent past 3 nights in San Francisco. [redacted] another A/A employee observed a suspicious person looking around aircraft. [redacted] thought that Federal Law Enforcement in Oklahoma and San Francisco have been notified.

1:05 AM D/S [redacted] arrested a male of Middle Eastern descent for Drug DUI earlier this A.M. Subject was wandering around on the road and had left his rental car parked in the middle of the road facing the wrong direction. The car was due back 2 weeks ago and was rented in Louisville, Ky. Subject said he was staying w/friends but could not give any names. Nothing he said added up. The subject's name is [redacted]. He will be in DuPage Lock-up for a few hours then may post bail \$300.00.

5:00 AM [redacted] stuck in Chicago was on Dallas to NY Flight. Speaks Arabic and some Ordo. Former address [redacted] [redacted] Is a commercial pilot and was training in Dallas and then going to New York to get CFI and awaiting a job with Saudi Airlines. [redacted] Willing to become [redacted] Will call back with a contact number and address when he gets to N.Y.

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6:00 AM Fax Report: R.O. met with [REDACTED] on 09/11/2001, at 2131 Hrs. [REDACTED] told me in summary: That she was in the 7-Eleven at listed address at 0900 Hrs on 09/11/2001, and overheard two male Arabs talking about the incident in NY. Both are employees of the store and were unaware of [REDACTED] presence in the store. One male said to the other, in English, "Don't tell anyone that your brother on that plane. The worse is yet to come." The two men noticed [REDACTED] in the store and started to talk to one another in a foreign tongue. [REDACTED] had not heard of the attack at that time and feels that the men felt they were talking to one another in confidence.

8:45 AM [REDACTED] saw a white car shown on the news this morning which was supposedly used by the terrorists to drive to the Boston Airport. [REDACTED] remembered that on 9/10/2001, at 5:40-5:50 AM, he was crossing the Canadian Border into the U.S. at Buffalo, NY when he noticed a car that looked like the one on TV crossing into the U.S. at the same time [REDACTED] was crossing. The vehicle was occupied by four Arab males.

11:00 PM SA [REDACTED] spoke with [REDACTED] who reported a conversation she had with her neighbor to the Joliet PD. On 8/19/01, [REDACTED] was called into her neighbor's house, as he wanted to tell her something. The neighbor, [REDACTED] who is of Middle Eastern descent, told [REDACTED] not to travel on 9/9/01. He told her not to tell anyone else or his life would be in danger. [REDACTED] is married [REDACTED] and they have 4 children.

12:40 PM SA [REDACTED] relayed the Reservationist [REDACTED] received a phone call from an individual identifying herself as [REDACTED] (Ph), [REDACTED] inquiring about [REDACTED] (Ph) on Flt 175. [REDACTED] is 6th passenger on Manifest. Caller wanted to know if [REDACTED] was on the flight. [REDACTED] makes the inquiry like she wanted to make sure [REDACTED] was on the flight. The Reservationist asked what nationality [REDACTED] was. The caller said Israeli. Reservationist asked what language the passenger spoke. The caller said Hebrew and English. The Reservationist asked if the caller was family or friend and the caller advised "All I want to do is find out if she was on the flight-you can put me down as a friend." The caller could not spell the name of the passenger exactly."

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